

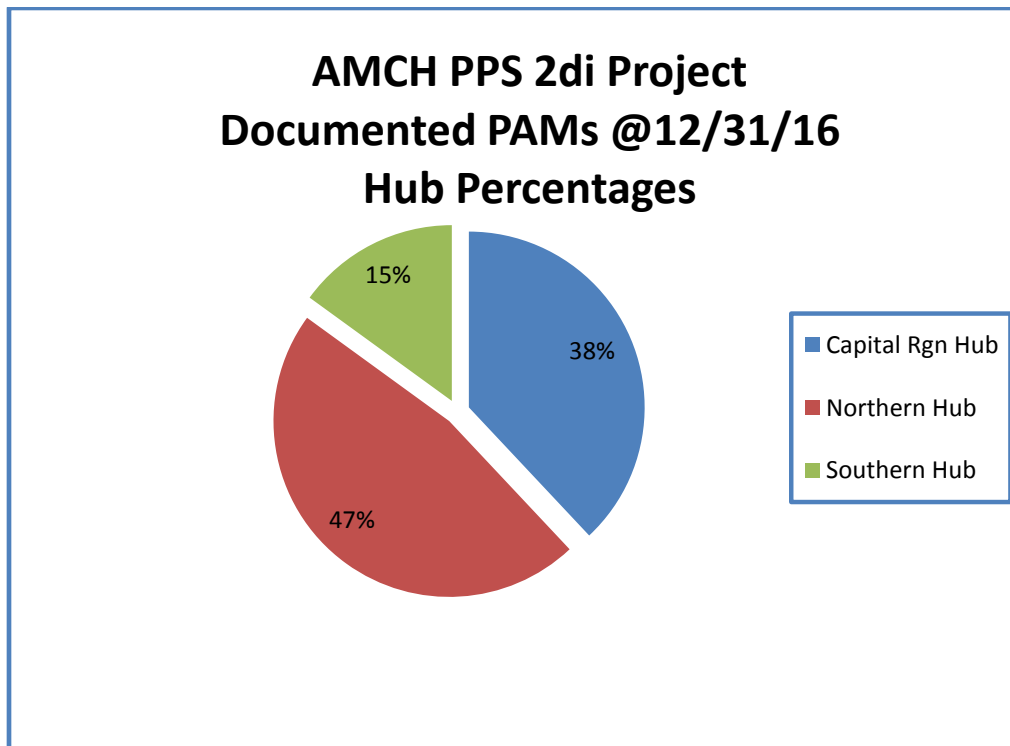
2.d.i- Implementation of Patient Activation Activities to Engage, Educate, and Integrate the Uninsured and Low/ Non-Utilizing Medicaid populations into Community Based Care

With already over 30 partnering organizations and nearly 300 trainers trained in Patient Activation Measures (PAM®) and Coaching for Activation (CFA®), the 2.d.i project team continues to engage organizations that provide services in the AMCH PPS 5-county “hot spots,” or high-risk areas. These organizations and their trainers have begun to employ the PAM® (a 10-question tool used to identify a patient’s level of engagement in their health) in their everyday practices. This has resulted in a significant level of patient activation and education of the uninsured and low/non-utilizing Medicaid populations regarding health matters. The team will continue to train partnering organizations across the 5-county catchment area throughout the life of DSRIP. Organizations interested in training to deliver PAMs® are encouraged to contact the PMO.

Truly embracing the concept of “meeting people where they’re at,” at the December 13th combined meeting of the Consumer and Community Affairs and Cultural Competency/ Health Literacy Committees, Michael Burgess of Community Caregivers shared their innovative approach to delivering PAMs®. Working with volunteers and an Albany Medical College student, 32 individuals completed the assessment during their trip to the St. Vincent De Paul Church Food Pantry on Madison Avenue in Albany. Working with the food pantry staff, who have relationships with the guests, proved invaluable as they prepared written message explaining the survey and recommended participating.

St. Vincent De Paul Church Food Pantry served nearly 5,000 households in 2016. From January through November 2016 they served 9,356 adults, 5,319 children (4-17), 1,020 infants/ toddlers and 949 seniors (949).

This collaborative community effort is one of many examples of how DSRIP is impacting lives and one example of how the 18,959 PAMs® were completed across the PPS in 2016. Below is a breakdown of where these tools are currently utilized, by region (Capital Region Hub= Albany County, Northern Hub= Saratoga, Warren Counties, Southern Hub= Columbia, Greene Counties).



Thank you to all our partners who are working to further engage patients in their health!