

# A special invitation for Albany Medical Center Hospital PPS Partners

Please join us for an exciting presentation, **free for all PPS partners**, by Don Wiesenforth, Director of Innovation at Albany Medical Center:

## LEAN 101

*Learn about the leadership tools and principles that will assist your organization in continually improving processes -- resulting in higher quality services, greater customer satisfaction, powerful staff engagement, and lower cost.*

**Monday, January 30<sup>th</sup>, 2017 -10am-12pm**

**Hyuck Auditorium, AMCH**

**43 New Scotland Ave., Albany, NY 12208**

**or by WebEx**

Please register for this event using the following link:

<http://conta.cc/2j1q1Ac>

*Space in Hyuck auditorium is limited and seats will be reserved on a first come, first serve basis. The WebEx link will be sent to you upon registration. For any questions, please contact Mark Quail: [QuailM1@mail.amc.edu](mailto:QuailM1@mail.amc.edu) or (518) 264- 4499.*



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### About Don Wiesenforth:

*Don joined Albany Medical Center (AMC) in 2013 as the Assistant Director of Innovation to help launch LEAN throughout the medical center. He created a three-tiered training platform CREW (Core Resources to Eliminate Waste) encompassing LEAN, Training Within Industry (TWI) and Innovation tools and principles.*

*Prior to joining AMC, Don spent seven years as Lean and Innovation specialist for the Center for Economic Growth (CEG) where he worked with dozens of manufacturing, healthcare and government clients. For 10 years prior to CEG Don owned and operated an Albany-based manufacturing company.*

*Don is a certified TWI Job Instruction, Job Relations and Job Method Improvement Instructor and a certified Innovation Engineering blackbelt through the NIST Manufacturing Extension Partnership. A native of the Capital Region, he is a graduate of Bentley College and a MBA graduate of the State University of New York – Albany.*



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